

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2024

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission File Number: 001-40890

AUGMEDIX, INC.

(Exact name of registrant as specified in its charter)

Delaware

(State or other jurisdiction of
incorporation or organization)

83-3299164

(I.R.S. Employer
Identification No.)

**111 Sutter Street, Suite 1300,
San Francisco, California**

(Address of principal executive offices)

94104

(Zip Code)

Registrant's telephone number, including area code: (888) 669-4885

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class | Trading Symbol (s) | Name on each exchange on which registered |
|--|--------------------|---|
| Common Stock, \$0.0001 par value per share | AUGX | The Nasdaq Stock Market LLC |

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

| | | | |
|-------------------------|-------------------------------------|---------------------------|-------------------------------------|
| Large accelerated filer | <input type="checkbox"/> | Accelerated filer | <input type="checkbox"/> |
| Non-accelerated filer | <input checked="" type="checkbox"/> | Smaller reporting company | <input checked="" type="checkbox"/> |
| | | Emerging growth company | <input checked="" type="checkbox"/> |

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

There were 48,967,729 shares of the registrant's common stock outstanding as of May 10, 2024.

AUGMEDIX, INC.
Quarterly Report on Form 10-Q for the quarterly period ended March 31, 2024
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ITEM 1. FINANCIAL STATEMENTS.

Augmedix, Inc. and Subsidiaries
Condensed Consolidated Balance Sheets
(In thousands, except share and per share amounts)
(unaudited)

| | March 31, 2024 | December 31, 2023 |
|--|-------------------|----------------------|
| Assets | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 37,301 | \$ 46,217 |
| Restricted cash | 125 | 125 |
| Accounts receivable, net of allowance for credit losses of \$ 174 and \$110 at March 31, 2024 and December 31, 2023, respectively | 9,979 | 8,572 |
| Prepaid expenses and other current assets | 2,568 | 1,909 |
| Total current assets | 49,973 | 56,823 |
| Property and equipment, net | 3,597 | 3,739 |
| Operating lease right of use asset | 4,918 | 5,220 |
| Restricted cash, non-current | 209 | — |
| Deposits and other assets | 859 | 930 |
| Total assets | \$ 59,556 | \$ 66,712 |
| Liabilities and Stockholders' Equity | | |
| Current liabilities: | | |
| Accounts payable | \$ 1,245 | \$ 721 |
| Accrued expenses and other current liabilities | 4,429 | 6,589 |
| Deferred revenue | 9,014 | 8,963 |
| Customer deposits | 851 | 851 |
| Operating lease liability, current portion | 1,487 | 1,494 |
| Loan payable, current portion | 7,500 | 5,000 |
| Total current liabilities | 24,526 | 23,618 |
| Operating lease liability, net of current portion | 3,751 | 4,049 |
| Loan payable, net of current portion | 12,952 | 15,303 |
| Other liabilities | 548 | 421 |
| Total liabilities | \$ 41,777 | \$ 43,391 |
| Commitments and contingencies (Note 12) | | |
| Stockholders' equity: | | |
| Common stock, \$0.0001 par value; 500,000,000 shares authorized; 48,771,053 and 37,442,663 shares issued and outstanding at March 31, 2024 and December 31, 2023, respectively | 5 | 5 |
| Additional paid-in capital | 170,141 | 169,197 |
| Accumulated deficit | (151,461) | (144,962) |
| Accumulated other comprehensive loss | (906) | (919) |
| Total stockholders' equity | 17,779 | 23,321 |
| Total liabilities and stockholders' equity | \$ 59,556 | \$ 66,712 |

See accompanying notes to Condensed Consolidated Financial Statements.

Augmedix, Inc. and Subsidiaries
Condensed Consolidated Statements of Operations and Comprehensive Loss
(In thousands, except share and per share amounts)
(unaudited)

| | Three Months Ended March 31, | |
|--|---------------------------------|------------|
| | 2024 | 2023 |
| Revenues | \$ 13,471 | \$ 9,628 |
| Cost of revenues | 7,130 | 5,242 |
| Gross profit | 6,341 | 4,386 |
| Operating expenses: | | |
| General and administrative | 5,347 | 4,207 |
| Sales and marketing | 3,563 | 2,563 |
| Research and development | 3,833 | 2,710 |
| Total operating expenses | 12,743 | 9,480 |
| Loss from operations | (6,402) | (5,094) |
| Other income (expenses): | | |
| Interest expense | (616) | (408) |
| Interest income | 503 | 162 |
| Other | (64) | 134 |
| Total other income (expenses), net | (177) | (112) |
| Net loss before income taxes | (6,579) | (5,206) |
| Income tax expense (benefit) | (80) | 33 |
| Net loss | (6,499) | (5,239) |
| Other comprehensive income (loss): | | |
| Foreign exchange translation adjustment | 13 | (33) |
| Total comprehensive loss | \$ (6,486) | \$ (5,272) |
| Net loss per share of common stock, basic and diluted | \$ (0.12) | \$ (0.14) |
| Weighted average shares of common stock outstanding, basic and diluted | 53,058,667 | 37,491,072 |

See accompanying notes to Condensed Consolidated Financial Statements.

Augmedix, Inc. and Subsidiaries
Condensed Consolidated Statements of Changes in Stockholders' Equity (Deficit)
(In thousands, except share and per share amounts)
(unaudited)

| | Stockholders' Equity | | | | | |
|---|-----------------------------|---------------|---|--------------------------------|---|---|
| | Common Stock | | Additional Paid-in Capital | Accumulated Deficit | Accumulated Other Comprehensive Loss | Total Stockholders' Equity |
| | Shares | Amount | | | | |
| Balance at December 31, 2023 | 48,613,714 | \$ 5 | \$ 169,197 | \$ (144,962) | \$ (919) | \$ 23,321 |
| Exercise of common stock options | 62,535 | — | 59 | — | — | 59 |
| Exercise of common stock warrants | 94,804 | — | — | — | — | — |
| Share-based compensation expense | — | — | 885 | — | — | 885 |
| Foreign currency translation adjustment | — | — | — | — | 13 | 13 |
| Net loss | — | — | — | (6,499) | — | (6,499) |
| Balance as of March 31, 2024 | 48,771,053 | \$ 5 | \$ 170,141 | \$ (151,461) | \$ (906) | \$ 17,779 |

| | Stockholders' Equity (Deficit) | | | | | |
|---|---------------------------------------|---------------|---|--------------------------------|---|---|
| | Common Stock | | Additional Paid-in Capital | Accumulated Deficit | Accumulated Other Comprehensive Loss | Total Stockholders' Equity (Deficit) |
| | Shares | Amount | | | | |
| Balance at December 31, 2022 | 37,442,663 | \$ 4 | \$ 127,693 | \$ (125,791) | \$ (440) | \$ 1,466 |
| Exercise of common stock options | 112,252 | — | 85 | — | — | 85 |
| Share-based compensation expense | — | — | 533 | — | — | 533 |
| Foreign currency translation adjustment | — | — | — | — | (33) | (33) |
| Net loss | — | — | — | (5,239) | — | (5,239) |
| Balance as of March 31, 2023 | 37,554,915 | \$ 4 | \$ 128,311 | \$ (131,030) | \$ (473) | \$ (3,188) |

See accompanying notes to Condensed Consolidated Financial Statements.

Augmedix, Inc. and Subsidiaries
Condensed Consolidated Statements of Cash Flows
(In thousands, except share and per share amounts)
(unaudited)

| | Three Months Ended March 31, | |
|--|---------------------------------|------------------|
| | 2024 | 2023 |
| Cash flows from operating activities: | | |
| Net loss | \$ (6,499) | \$ (5,239) |
| Adjustments to reconcile net loss to net cash used in operating activities: | | |
| Depreciation | 439 | 279 |
| Share-based compensation | 885 | 533 |
| Non-cash interest expense | 186 | 110 |
| Loss on disposal of property and equipment | 55 | — |
| Non-cash lease expenses | 301 | 194 |
| Provision for bad debt | 70 | (18) |
| Changes in operating assets and liabilities: | | |
| Accounts receivable | (1,478) | 58 |
| Prepaid expenses and other current assets | (658) | (214) |
| Deposits and other assets | 35 | (212) |
| Accounts payable | 651 | 337 |
| Accrued expenses and other liabilities | (1,970) | (1,462) |
| Deferred revenue | 51 | (339) |
| Customer deposits | — | (30) |
| Lease liability | (304) | (218) |
| Net cash used in operating activities | <u>(8,236)</u> | <u>(6,221)</u> |
| Cash flows from investing activities: | | |
| Purchase of property and equipment | (568) | (173) |
| Proceeds from the sale of property and equipment | 26 | — |
| Net cash used in investing activities | <u>(542)</u> | <u>(173)</u> |
| Cash flows from financing activities: | | |
| Proceeds from loan payable | — | 5,000 |
| Proceeds from exercise of stock options | 59 | 85 |
| Net cash provided by financing activities | <u>59</u> | <u>5,085</u> |
| Effect of exchange rate changes on cash and restricted cash | 12 | (40) |
| Net decrease in cash, cash equivalents and restricted cash | <u>(8,707)</u> | <u>(1,349)</u> |
| Cash, cash equivalents and restricted cash at beginning of period | 46,342 | 21,988 |
| Cash, cash equivalents and restricted cash at end of period | <u>\$ 37,635</u> | <u>\$ 20,639</u> |
| Supplemental disclosure of cash flow information: | | |
| Cash paid for interest | <u>\$ 430</u> | <u>\$ 281</u> |
| Cash paid for income taxes | <u>\$ 40</u> | <u>\$ 8</u> |
| Cash paid for operating lease liabilities | <u>\$ 363</u> | <u>\$ 225</u> |
| Supplemental schedule of non-cash investing and financing activities: | | |
| Purchases of property and equipment in accounts payable | <u>\$ 131</u> | <u>\$ 235</u> |
| Operating lease right-of-use asset exchanged for operating lease liability | <u>\$ —</u> | <u>\$ 492</u> |

| | March 31, | |
|---|-----------------|-----------------|
| | 2024 | 2023 |
| Cash and cash equivalents | \$ 37,301 | \$ 19,914 |
| Restricted cash | 125 | 125 |
| Restricted cash, non-current | 209 | 600 |
| Total cash, cash equivalents and restricted cash | \$37,635 | \$20,639 |

See accompanying notes to Condensed Consolidated Financial Statements.

Augmedix, Inc. and Subsidiaries
Notes to Consolidated Financial Statements
(Tabular Amounts in Thousands, Except Share and Per Share Amounts, Ratios, or as Noted)
(unaudited)

1. Organization and Basis of Presentation

Augmedix, Inc. (the “Company”, “we” or “our”) was incorporated in 2013 and launched its commercial real-time, remote documentation services in 2014. The Company delivers ambient artificial intelligence (AI) medical documentation and data solutions to healthcare systems, physician practices, hospitals, and telemedicine clinicians. Clinicians access our applications through mobile devices.

The Company is headquartered in San Francisco, CA, with offices in three (3) countries around the world.

Liquidity

The Company has historically funded its operations primarily by debt and equity financings, and revenue earned from our customers.

In April of 2023, the Company raised \$ 11.8 million in net proceeds after direct financing costs of \$ 191 thousand, from the issuance of 3,125,000 shares of common stock, a warrant to purchase 4,375,273 shares of common stock at an exercise price of \$ 0.0001 per share, and a warrant to purchase 1,875,069 common stock at an exercise price of \$1.75 per share. Additionally, in November of 2023, the Company issued 7,187,500 shares of common stock and raised net proceeds of \$26.3 million, after underwriter’s commissions and direct financing costs of \$ 2.5 million. As of March 31, 2024, the Company’s existing sources of liquidity included cash and cash equivalents of \$37.3 million, plus up to \$5.0 million in incremental capital available through the SVB Loan Agreement (as defined below), and an additional \$5.0 million through a security purchase agreement with Redmile Group, LLC, which may be utilized starting in the second half of 2024.

The Company has incurred negative cash flows from operating activities and losses from operations in the past as reflected in the accumulated deficit of \$151.5 million as of March 31, 2024. We expect losses and negative cash flows to continue, primarily as a result of continued research, development and marketing efforts. We believe our cash balance will provide sufficient resources to meet our working capital needs for over twelve months from the filing date of the Form 10-Q for the three month ended March 31, 2024. Over the longer term, if we do not generate sufficient revenue from new and existing products, we may have to obtain additional debt or equity financing and reduce expenditures. There is no assurance that if we require additional future financing that such financing will be available on terms which are acceptable to us, or at all.

Basis of Presentation and Principles of Consolidation

The accompanying unaudited interim condensed consolidated financial statements are presented in U.S. dollars and have been prepared in conformity with accounting principles generally accepted in the United States of America (“GAAP”) and the applicable rules and regulations of the Securities and Exchange Commission, (“SEC”), for interim reporting. Certain information and note disclosures included in the Company’s annual financial statements have been condensed or omitted pursuant to such rules and regulations. The accompanying unaudited interim condensed consolidated financial statements include the accounts of Augmedix, Inc. and its wholly-owned subsidiaries, Augmedix Operating Corporation, Augmedix Bangladesh Limited, and Augmedix Solutions Private Limited. All intercompany accounts and transactions have been eliminated in consolidation.

In the opinion of management, the accompanying Condensed Consolidated Financial Statements reflect all adjustments of a normal, recurring nature considered necessary for a fair presentation of the Company’s consolidated financial position, results of operations, comprehensive loss, and cash flows for the interim periods presented. The interim results for the three months ended March 31, 2024 are not necessarily indicative of the results that may be expected for the full year ending December 31, 2024.

Augmedix, Inc. and Subsidiaries
Notes to Consolidated Financial Statements
(Tabular Amounts in Thousands, Except Share and Per Share Amounts, Ratios, or as Noted)
(unaudited)

The accompanying unaudited interim condensed consolidated financial statements should be read in conjunction with the annual audited consolidated financial statements and related notes as of and for the year ended December 31, 2023 included in the Company's Annual Report on Form 10-K filed with the SEC on March 26, 2024.

Risks and Uncertainties

The Company is subject to a number of risks associated with companies at a similar stage with international operations, including dependence on key personnel, competition from similar products and larger companies, ongoing changes within the industry, ability to obtain adequate financing to support growth, the ability to attract and retain additional qualified personnel to manage the anticipated growth of the Company, the ability to manage international operations including changes in regulations, and general economic conditions, including economic volatility caused by the uncertain direction of interest rates.

Use of Estimates

The preparation of the unaudited interim condensed consolidated financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities at the date of the unaudited interim condensed consolidated financial statements and reported amounts of revenue and expenses during the reporting period. The Company's significant estimates and judgments relate to the incremental borrowing rate used to measure operating lease liabilities and right of use assets, and stock-based compensation, including expected volatility used to measure the fair value of stock options and stock appreciation rights. Actual results could differ from those estimates.

2. Summary of Significant Accounting Policies

The Company's significant accounting policies are discussed in "Consolidated Financial Statements — Note 2. Summary of Significant Accounting Policies" in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2023. There have been no significant changes to these policies during the three months ended March 31, 2024, except for updated information related to the accounting policies below.

Restricted Cash

Restricted cash represents amounts held on deposit at a commercial bank used to secure the Company's credit card facility. Additionally, restricted cash, non-current as of March 31, 2024, represents a cash deposit that collateralizes a letter of credit in the name of the Company's landlord pursuant to a certain operating lease.

Government Grant Income

From time to time, the Company may receive grant income from the Bangladesh Government related to our operations in Bangladesh. The Company records this grant income when received and the grants are recorded in other income (expenses) on the consolidated statement of operations. The Company recorded grant income of \$0 and \$78 thousand during the three months ended March 31, 2024 and 2023, respectively.

Advertising Costs

All advertising costs are expensed as incurred and included in sales and marketing expenses. Advertising expenses incurred by the Company were \$ 265 thousand and \$218 thousand for the three months ended March 31, 2024 and 2023, respectively.

Augmedix, Inc. and Subsidiaries
Notes to Consolidated Financial Statements
(Tabular Amounts in Thousands, Except Share and Per Share Amounts, Ratios, or as Noted)
(unaudited)

Recently Issued Accounting Pronouncements Not Yet Adopted

In November 2023, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2023-07, *Improvements to Reportable Segment Disclosures* ("ASU 2023-07"). The amendments expand segment disclosures by requiring disclosure of significant segment expenses that are regularly provided to the chief operating decision maker, the amount and description of other segment items, permits companies to disclose more than one measure of segment profit or loss, and requires all annual segment disclosures to be included in the interim periods. The amendments do not change how an entity identifies its operating segments, aggregates those operating segments, or applies quantitative thresholds to determine its reportable segments. The amendments are effective for fiscal years beginning after December 15, 2023 and interim periods within fiscal years beginning after December 15, 2024. Early adoption is permitted. The Company is currently evaluating the potential impact of adopting this new guidance on the consolidated financial statements and related disclosures.

In December 2023, the FASB issued ASU No. 2023-09, *Income Taxes (Topic 740): Improvements to Income Tax Disclosures* ("ASU 2023-09"), which modifies the rules on income tax disclosures to require entities to disclose (1) specific categories in the rate reconciliation, (2) the income or loss from continuing operations before income tax expense or benefit (separated between domestic and foreign) and (3) income tax expense or benefit from continuing operations (separated by federal, state and foreign). ASU 2023-09 also requires entities to disclose their income tax payments to international, federal, state and local jurisdictions, among other changes. The guidance is effective for annual periods beginning after December 15, 2024. Early adoption is permitted for annual financial statements that have not yet been issued or made available for issuance. ASU 2023-09 should be applied on a prospective basis, but retrospective application is permitted. The Company is currently evaluating the potential impact of adopting this new guidance on the consolidated financial statements and related disclosures.

3. Revenue, Accounts Receivable and Significant Customers

The Company derives nearly all of its revenue through a recurring subscription model. The Company enters into contracts with its customers that typically have an initial term of one year. Most customers are invoiced in advance and must generally pay an upfront implementation fee. The upfront implementation fee is deferred and recognized over the initial contract term and any customer prepayments are deferred and included in the accompanying consolidated balance sheets in deferred revenue. Revenues are recognized over time as we provide our services to our customers, in an amount that reflects the consideration the Company expects to be entitled to in exchange for those services.

Changes in the contract liability, which solely includes deferred revenue, were as follows:

| | Three Months Ended March 31, 2024 | Year Ended December 31, 2023 |
|---------------------------------|--|---|
| Balance, beginning of period | \$ 8,963 | \$ 7,254 |
| Deferral of revenue | 11,807 | 42,846 |
| Recognition of unearned revenue | (11,756) | (41,137) |
| Balance, end of period | <u>\$ 9,014</u> | <u>\$ 8,963</u> |

Deferred revenues consist of billings or payments received in advance of revenue recognized for the Company's services, as described above, and are recognized as revenue when earned. The Company has an unconditional right to payment under a non-cancellable contract before it transfers services to its customer.

Augmedix, Inc. and Subsidiaries
Notes to Consolidated Financial Statements
(Tabular Amounts in Thousands, Except Share and Per Share Amounts, Ratios, or as Noted)
(unaudited)

The Company's accounts receivable are derived from contracts with customers located in the U.S. Significant customers generating more than 10% of the Company's revenue during the period indicated or for which accounts receivable balance was more than 10% of the total accounts receivable balance were as follows:

| | Percent of Revenue for three months ended March 31, | |
|------------|--|------|
| | 2024 | 2023 |
| Customer A | 29 % | 18 % |
| Customer B | 11 % | 14 % |
| Customer C | 10 % | 13 % |

| | Percent of Accounts Receivable | |
|------------|--------------------------------|-------------------|
| | March 31, 2024 | December 31, 2023 |
| Customer A | 32 % | 35 % |
| Customer C | 12 % | 11 % |
| Customer D | 10 % | n/a |
| Customer E | n/a | 10 % |

The Company capitalizes sales commission costs to obtain a revenue contract and amortizes such costs over 12 to 24 months. The Company amortized \$137 thousand and \$157 thousand of sales commissions in sales and marketing expense during the three months ended March 31, 2024 and 2023, respectively. The unamortized capitalized sales commission included in prepaid expenses and other current assets was \$503 thousand and \$494 thousand as of March 31, 2024 and December 31, 2023, respectively. The unamortized capitalized sales commission included in deposits and other assets was \$126 thousand and \$153 thousand as of March 31, 2024 and December 31, 2023, respectively.

4. Property and Equipment

Property and equipment consist of the following:

| | March 31, 2024 | December 31, 2023 |
|---|-------------------|----------------------|
| Computer hardware, software and equipment | \$ 4,740 | \$ 4,730 |
| Leasehold improvements | 864 | 716 |
| Capitalized internal-use software costs | 698 | 698 |
| Furniture and fixtures | 647 | 693 |
| Construction in progress | 15 | 393 |
| | 6,964 | 7,230 |
| Less: accumulated depreciation | (3,367) | (3,491) |
| Property and equipment, net | <u>\$ 3,597</u> | <u>\$ 3,739</u> |

The Company recorded depreciation expense of \$ 439 thousand and \$279 thousand during the three months ended March 31, 2024 and 2023, respectively.

Augmedix, Inc. and Subsidiaries
Notes to Consolidated Financial Statements
(Tabular Amounts in Thousands, Except Share and Per Share Amounts, Ratios, or as Noted)
(unaudited)

During the three months ended March 31, 2024, the Company disposed of leasehold improvements and equipment and recorded a \$ 55 thousand loss on disposal, which is presented in other income (loss) on the condensed consolidated statement of operations and comprehensive loss.

5. Accrued expenses and other current liabilities

Accrued expenses and other current liabilities consists of the following:

| | March 31, 2024 | December 31, 2023 |
|------------------------------------|-------------------|----------------------|
| Accrued compensation | \$ 1,454 | \$ 3,860 |
| Accrued vendor partner liabilities | 1,389 | 1,285 |
| Accrued other | 1,134 | 913 |
| Accrued indirect taxes | 325 | 393 |
| Accrued professional fees | 127 | 138 |
| | <u>\$ 4,429</u> | <u>\$ 6,589</u> |

6. Debt

On May 4, 2022 (the "Effective Date"), the Company and its subsidiary (individually and collectively, "Borrower") entered into a loan and security agreement (the "SVB Loan Agreement") with Silicon Valley Bank, a California corporation, as lender ("SVB"). The SVB Loan Agreement provides the Borrower with a revolving credit facility in an aggregate principal amount of the lesser of (i) \$5.0 million or (ii) 80% of eligible accounts (the "Revolving Credit Facility") and two tranches of term loan advances, comprised of a term loan advance under Tranche A in an aggregate principal amount of up to \$15.0 million and additional term loan advances under Tranche B in an aggregate principal amount of up to \$5.0 million (the "Term Loan Facility" and, together with the Revolving Credit Facility, the "Facilities"). Borrower's obligations under the SVB Loan Agreement are secured by first-priority liens on substantially all assets of Borrower.

On June 12, 2023, the Borrower entered into a First Amendment to Loan and Security Agreement ("Amendment") with SVB, which amends certain provisions of the SVB Loan Agreement. Under the Amendment, the Term Loan Facility's initial stated maturity date of June 1, 2025 was extended to December 1, 2025. The Amendment provides for further automatic extensions of the Term Loan Facility's maturity date, with the possibility of automatic extension to June 1, 2027, if the Company achieves certain equity milestones as set forth in the Amendment and certain performance milestones with respect to revenue and net income (loss) as set forth in the Amendment. The Amendment also extended the stated maturity date of the Revolving Credit Facility from May 4, 2024 to November 4, 2024.

Interest on the borrowings under the Term Loan Facility is payable at a floating rate per annum equal to the greater of (a) 6.00% and (b) the prime rate plus 0%, and interest on borrowings under the Revolving Credit Facility is payable at a floating rate per annum equal to the greater of (a) 6.50% and (b) the prime rate plus 0.50%.

If the Company prepays the Term Loan Facility before maturity, the Company will incur a prepayment fee, which depends on when the balance is prepaid. The prepayment fee equals 2.50%, 1.50% , and 0.50% of the outstanding principal amount of the Term Loan Facility, if the prepayment occurs during the first, second or third year following of the effective date of the amendment of June 12, 2023, respectively. There is no prepayment fee if the Term Loan Facility is replaced with another facility with the SVB.

In connection with the SVB Loan Agreement and Amendment, on May 4, 2022, the Company issued to SVB a warrant to purchase up to 48,295 shares of the Company's common stock at an exercise price of \$2.38 per share. Additionally, on June 13, 2023, the Company issued to SVB a warrant to purchase up to 190,330 shares of the Company's common stock at an exercise price of \$ 3.01 per share. Both of these warrants expire seven years after the issuance date.

Augmedix, Inc. and Subsidiaries
Notes to Consolidated Financial Statements
(Tabular Amounts in Thousands, Except Share and Per Share Amounts, Ratios, or as Noted)
(unaudited)

The SVB Loan Agreement contains customary restrictions and covenants applicable to Borrower and its subsidiaries. In particular, the SVB Loan Agreement contains a financial covenant that provides that if Borrower fails to maintain minimum cash and cash equivalents in an amount of (a) no less than \$25.0 million (prior to any Tranche B advance) and (b) \$30.0 million (following any Tranche B advance), Borrower is then required to maintain certain minimum revenue requirements as set forth in the SVB Loan Agreement, which will be measured on a trailing three-month basis and tested quarterly. If Borrower has failed to maintain the minimum cash and cash equivalents set forth in the preceding sentence, in lieu of being subject to the minimum revenue requirements, Borrower has the ability to cure such failure to maintain minimum cash and cash equivalents by delivering evidence satisfactory to SVB that Borrower has raised at least \$10.0 million in net cash proceeds from the sale of Borrower's equity interests.

At March 31, 2024, the future minimum payments required under the SVB Loan Agreement, including the final payment, are as follows as:

| | | |
|-----------------------------------|----|---------|
| 2024 (9 months remaining) | \$ | 5,000 |
| 2025 | | 10,000 |
| 2026 | | 6,225 |
| | \$ | 21,225 |
| Less: unamortized debt discount | | (773) |
| Loan payable net of discount | \$ | 20,452 |
| Less: current portion | | (7,500) |
| Loan payable, non-current portion | \$ | 12,952 |

The Term Loan Facility includes an end of term payment of \$ 1.2 million, which has been recorded as both a discount and an increase to the principal amount of the debt. The debt discount is being amortized to interest expense over the term of the SVB Loan Agreement using the effective interest method. The Company amortized \$150 thousand and \$100 thousand of the discount to interest expense during the three months ended March 31, 2024 and 2023, respectively.

There were no borrowings under the Revolving Credit Facility during the three months ended March 31, 2024 or during the year ended December 31, 2023. The Company was in compliance with all covenants in the SVB Loan Agreement at March 31, 2024.

7. Leases

The Company leases office facilities in San Francisco, California, Bangladesh, and India.

Lease costs for the three months ended March 31, 2024 and 2023 is as follows:

| | Three Months Ended March 31, | |
|-----------------------|---------------------------------|--------|
| | 2024 | 2023 |
| Operating lease cost | \$ 413 | \$ 210 |
| Short-term lease cost | 49 | 84 |
| Total lease cost | \$ 462 | \$ 294 |

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The weighted average remaining term and weighted average discount rate for the Company's operating leases is as follows:

| | March 31, 2024 | December 31, 2023 |
|--|----------------|-------------------|
| Weighted-average remaining lease term (in years) | 3.6 | 4.0 |
| Weighted-average discount rate | 8.3 % | 8.3 % |

As of March 31, 2024, the maturities of the Company's operating lease liabilities (excluding short-term leases) are as follows:

| | | |
|---|----|---------|
| 2024 (remaining nine months) | \$ | 1,138 |
| 2025 | | 1,687 |
| 2026 | | 1,749 |
| 2027 | | 1,078 |
| 2028 | | 490 |
| 2029 | | 11 |
| Total | \$ | 6,153 |
| Less: imputed interest | | (915) |
| Operating lease liability | | 5,238 |
| Less: Operating lease liability, current portion | | (1,487) |
| Operating lease liability, net of current portion | \$ | 3,751 |

8. Common Stock and Preferred Stock

Common Stock

The Company is authorized to issue 500,000,000 shares of common stock with a par value of \$ 0.0001 per share. Each share of common stock entitles the holder to one vote on all matters submitted to a vote of the Company's stockholders. Subject to preferences that may apply to any outstanding preferred stock, holders of common stock are entitled to receive ratably any dividends that the Company's board of directors may declare out of funds legally available for that purpose on a non-cumulative basis. No dividends had been declared through March 31, 2024.

On April 19, 2023, the Company entered into a Securities Purchase Agreement with RedCo II Master Fund, L.P. ("Redmile") and HINSIGHT-AUGX HOLDINGS, LLC, a wholly owned indirect subsidiary of HCA Healthcare, Inc. (the "Purchasers"), pursuant to which the Company sold to the Purchasers for aggregate consideration of \$12.0 million an aggregate of 3,125,000 shares of the Company's common stock at a purchase price of \$ 1.60 per share, pre-funded warrants to purchase up to 4,375,273 shares of common stock, at a price per pre-funded warrant equal to \$ 1.60 less \$0.0001, and breakeven warrants to purchase up to 1,875,069 shares of common stock, at an exercise price of \$ 1.75 per share. The breakeven warrants became exercisable pursuant to their terms on November 20, 2023, upon the closing of the Company's equity financing on the same date (discussed below) and expire seven years following the date of issuance. The pre-funded warrants have an exercise price of \$0.0001 per warrant share and are exercisable until exercised in full.

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On June 13, 2023, the Company and Redmile entered into a separate securities purchase agreement, which was subsequently approved by the Company's stockholders on July 13, 2023. Under this securities purchase agreement, the Company has the right, but not the obligation, to sell up to 3,125,000 shares of common stock to Redmile at a purchase price of \$1.60 per share, or an aggregate purchase price of \$ 5.0 million. If the closing market price of the Company's common stock is less than \$1.60 per share for five consecutive trading days at any time after the one-year anniversary of the securities purchase agreement, Redmile will have the option to elect not to purchase such shares.

On November 20, 2023, the Company closed a public offering in which the Company issued 7,187,500 shares of common stock and raised net proceeds of \$26.3 million, after underwriter's commissions and direct financing costs of \$ 2.5 million.

Common Stock Warrants

At March 31, 2024, the Company had the following warrants outstanding to acquire shares of its common stock:

| Expiration Date | Shares Issuable upon Exercise of Warrants | Exercise Price Per Warrant |
|------------------------|--|---|
| October 25, 2024 | 346,500 | \$ 3.00 |
| June 11, 2025 | 234 | \$ 96.24 |
| November 13, 2025 | 84,964 | \$ 3.00 |
| July 28, 2027 | 91 | \$ 106.17 |
| August 28, 2028 | 1,052 | \$ 39.76 |
| May 4, 2029 | 48,295 | \$ 4.00 |
| September 2, 2029 | 1,556,732 | \$ 2.88 |
| April 19, 2030 | 1,875,069 | \$ 1.75 |
| June 13, 2030 | 190,330 | \$ 3.01 |
| Perpetual | 4,375,273 | \$ 0.0001 |
| | <u>8,478,540</u> | |

The perpetual common stock warrants in the table above are included in the weighted average shares outstanding for purpose of calculating loss per share since the issuance date of April 19, 2023 given the nominal exercise price, but are not considered outstanding common shares as of March 31, 2024 or December 31, 2023.

Preferred Stock

The Company is authorized to issue 10,000,000 shares of preferred stock with a par value of \$ 0.0001 per share. The Company's board of directors are authorized, subject to limitations prescribed by Delaware law, to issue preferred stock in one or more series, to establish from time to time the number of shares to be included in each series, and to fix the designation, powers, preferences, and rights of the shares of each series. As of March 31, 2024, there were no shares of preferred stock issued or outstanding.

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9. Loss Per Share

Basic net loss per share of common stock is computed by dividing net loss by the weighted average number of common stock outstanding during each period. Diluted net loss per common stock includes the effect, if any, from the potential exercise or conversion of securities, such as options and warrants which would result in the issuance of incremental common stock. In computing basic and diluted net loss per share, the weighted average number of shares is the same for both calculations due to the fact that a net loss existed for both the three months ended months ended March 31, 2024 and 2023.

The Company calculated basic and diluted net loss per share as follows:

| | Three Months Ended March 31, | |
|--|-------------------------------------|-------------|
| | 2024 | 2023 |
| Numerator | | |
| Net Loss | \$(6,499) | \$(5,239) |
| Denominator | | |
| Weighted average shares, basic and diluted | 53,058,667 | 37,491,072 |
| Net loss per share | \$(0.12) | \$(0.14) |

The following potentially dilutive securities have been excluded from the computation of diluted weighted-average shares of common stock outstanding, as they would be anti-dilutive:

| | March 31, 2024 | March 31, 2023 |
|---|---------------------------|---------------------------|
| Common stock warrants | 4,103,267 | 2,801,703 |
| Stock options and stock appreciation rights | 9,338,865 | 9,477,307 |
| Restricted stock units | 1,686,386 | 263,155 |
| | <u>15,128,518</u> | <u>12,542,165</u> |

8. Equity Incentive Plan

The Company grants share-based payment awards to employees, non-employee directors and service providers of the Company under the Augmedix, Inc. 2020 Equity Incentive Plan ("2020 Plan").

The 2020 Plan authorizes the award of stock options, restricted stock awards ("RSAs"), stock appreciation rights ("SARs"), restricted stock units ("RSUs"), performance awards, cash awards, and stock awards. Certain awards provide for accelerated vesting in the event of a change in control. Options issued may have a contractual life of up to 10 years and may be exercisable in cash or as otherwise determined by the Board of Directors. Vesting generally occurs over a period of not greater than four years.

The number of shares of common stock reserved for issuance under the 2020 Plan increased on January 1, 2021, and will increase each anniversary thereafter through 2030 by the number of shares of common stock equal to the lesser of 5% of the total number of outstanding shares of common stock as of the immediately preceding January 1, or a number as may be determined by the Company's board of directors. As of March 31, 2024, 1,314,173 shares of common stock remained available for grant under the 2020 Plan.

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The Company recorded share-based compensation expense in the following expense categories in the condensed consolidated statements of operations and comprehensive loss for the three months ended March 31, 2024 and 2023:

| | Three Months Ended March 31, | |
|--------------------------------|------------------------------|---------------|
| | 2024 | 2023 |
| General and administrative | \$ 537 | \$ 357 |
| Sales and marketing | 133 | 59 |
| Research and development | 174 | 91 |
| Cost of revenues | 41 | 26 |
| Total share-based compensation | <u>\$ 885</u> | <u>\$ 533</u> |

No income tax benefits have been recognized in the condensed consolidated statements of operations and comprehensive loss for stock-based compensation arrangements.

Stock Options and Stock Appreciation Rights

The grant date fair value of stock options and stock appreciation rights was estimated using a Black-Scholes option pricing model with the following weighted average assumptions:

| | Three Months Ended March 31, | |
|--------------------------|---------------------------------|--------|
| | 2024 | 2023 |
| Expected term (in years) | 6.0 | 5.9 |
| Expected volatility | 57.6 % | 57.1 % |
| Risk-free rate | 4.3 % | 4.0 % |
| Dividend rate | — | — |

The weighted average grant date fair value of stock option awards and SARs granted during the three months ended March 31, 2024 and 2023 was \$2.55 and \$0.99, respectively.

The following table summarizes stock option and SARs activity for the three months ended March 31, 2024:

| | Number of Shares under Equity Plan | Weighted- Average Exercise Price per Option | Weighted- Average Remaining Contractual Life (in years) |
|---|--|--|---|
| Outstanding at December 31, 2023 | 9,342,589 | \$ 1.94 | 7.2 |
| Granted | 118,050 | \$ 4.39 | |
| Exercised | (67,825) | \$ 1.26 | |
| Forfeited and expired | (53,949) | \$ 4.34 | |
| Outstanding at March 31, 2024 | <u>9,338,865</u> | \$ 1.97 | 6.9 |
| Exercisable at March 31, 2024 | <u>6,349,935</u> | \$ 1.66 | 6.4 |
| Vested and expected to vest at March 31, 2024 | <u>9,338,865</u> | \$ 1.97 | 6.9 |

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The intrinsic value of the options exercised during the three months ended March 31, 2024 was \$ 220 thousand. The aggregate intrinsic value of options outstanding and options exercisable as of March 31, 2024 were \$20.1 million and \$15.6 million, respectively. At March 31, 2024, future stock-based compensation for options granted and outstanding of \$2.9 million will be recognized over a remaining weighted-average requisite service period of 2.2 years.

Restricted Stock Units

The following table summarizes RSU activity for the three months ended March 31, 2024:

| | Number of Shares under Equity Plan | Weighted Average Grant Date Fair Value |
|----------------------------------|--|---|
| Outstanding at December 31, 2023 | 303,688 | \$ 4.91 |
| Granted | 1,393,198 | \$ 4.37 |
| Vested | — | \$ — |
| Forfeited and expired | (10,500) | \$ 4.39 |
| Outstanding at March 31, 2024 | <u>1,686,386</u> | <u>\$ 4.47</u> |

The aggregate intrinsic value of RSUs outstanding as of March 31, 2024, was \$ 6.9 million. At March 31, 2024, future stock-based compensation for RSUs granted and outstanding of \$6.7 million will be recognized over a remaining weighted-average requisite service period of 3.7 years.

Performance and Market-Based Options

As more fully describe in “Consolidated Financial Statements — Note 10. Equity Incentive Plans” in the Company’s Annual Report on Form 10-K for the fiscal year ended December 31, 2023, in March 2021, the Company granted 727,922 stock options to the Company’s Chief Executive Officer (“CEO”) under the 2020 Plan with an exercise price of \$3.00 per share. These options vest based on the CEO’s continued service in addition the Company’s stock price reaching the following thresholds for a minimum of 20 out of 30 trading days before the option expiration dates:

| Tranche | Number of Option Shares | Stock Price Threshold | Option Expiration |
|---------|-------------------------|-----------------------|-------------------|
| 1 | 317,688 | \$9.00 | March 3, 2031 |
| 2 | 46,273 | \$9.00 | March 21, 2031 |
| 3 | 363,961 | \$13.50 | March 21, 2031 |
| Total | <u>727,922</u> | | |

As of March 31, 2024, there was \$ 18 thousand of unrecognized compensation costs which the Company plans to recognize over a period of 0.4 years. As of March 31, 2024 none of the stock price thresholds had been met.

11. Employee Benefit Plans

The Company maintains a 401(k) plan that covers substantially all U.S. based employees and to which the Company provides a matching contribution equal to 25% of an employee’s contribution up to the first 4% of the employee’s eligible compensation. The matching contribution vests after 1 year of service. The Company match expense for the three months ended March 31, 2024 and 2023 was \$59 thousand and \$52 thousand, respectively.

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For employees in Bangladesh and India, the Company has established post employment benefit plans as required by local requirements. Under these plans, employees are entitled to receive a cash benefit after completion of a minimum of five years of service with the Company upon leaving the Company. The cash benefit is based on the number of years the employee has worked for the Company. The Company expensed \$127 thousand and \$123 thousand related to these two plan during the three months ended March 31, 2024 and 2023, respectively. The Company has accrued an aggregate of \$ 548 thousand and \$421 thousand in other liabilities in the accompanying condensed consolidated balance sheet as of March 31, 2024 and December 31, 2023, respectively for these benefit plans.

12. Commitments and Contingencies

Cloud Computing Services

In June 2021, the Company entered into a non-cancelable three-year contract to obtain cloud computing services. The minimum contractual spend over the three-year term is \$1.8 million. As of March 31, 2024, the Company has spent approximately \$ 0.7 million against this contract.

Legal

In the normal course of business, the Company may receive inquiries or become involved in legal disputes regarding various litigation matters. As of March 31, 2024 and December 31, 2023, there were no legal contingency matters, either individually or in aggregate, that would have a material adverse effect on the Company's financial position, results of operations, or cash flows. Given the unpredictable nature of legal proceedings, the Company bases its assessment on the information available at the time. As additional information becomes available, the Company reassesses the potential liability and may revise the estimate. No liability related to such matters has been recorded at March 31, 2024 or December 31, 2023.

Indemnification Agreements

In the normal course of business, the Company may indemnify other parties when it enters into contractual relationships, including members of the Company's board of directors, employees, customers, lessors and parties to other transactions with the Company. The Company may agree to hold other parties harmless against specific losses, such as those that could arise from a breach of representation, covenant, or third-party infringement claims. It may not be possible to determine the maximum potential amount of liability under such indemnification agreements due to the unique facts and circumstances that are likely to be involved in each particular claim and indemnification provision. As a result, no liability for these agreements has been recorded at March 31, 2024 or December 31, 2023.

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13. Fair Value Measurements

The carrying amounts of cash, cash equivalents, restricted cash, accounts receivable, prepaid expenses, accounts payable, and customer deposits approximate fair value due to their short-term nature.

The following tables present information about our financial instruments that have been measured at fair value as of March 31, 2024 and December 31, 2023:

| | March 31, 2024 | (Level 1) | (Level 2) | (Level 3) |
|------------------------------|----------------------|------------------|-------------|------------------|
| Financial Assets | | | | |
| Money market funds | \$ 26,683 | \$ 26,683 | \$ — | \$ — |
| Total | <u>\$ 26,683</u> | <u>\$ 26,683</u> | <u>\$ —</u> | <u>\$ —</u> |
| Financial Liabilities | | | | |
| Loan payable | \$ 20,452 | \$ — | \$ — | \$ 20,452 |
| Total | <u>\$ 20,452</u> | <u>\$ —</u> | <u>\$ —</u> | <u>\$ 20,452</u> |
| | December 31, 2023 | (Level 1) | (Level 2) | (Level 3) |
| Financial Assets | | | | |
| Money market funds | \$ 43,104 | \$ 43,104 | \$ — | \$ — |
| Total | <u>\$ 43,104</u> | <u>\$ 43,104</u> | <u>\$ —</u> | <u>\$ —</u> |
| Financial Liabilities | | | | |
| Loan payable | \$ 20,303 | \$ — | \$ — | \$ 20,303 |
| Total | <u>\$ 20,303</u> | <u>\$ —</u> | <u>\$ —</u> | <u>\$ 20,303</u> |

14. Related Party Transactions

Operating Leases

In 2015, the Bangladesh subsidiary entered into agreements to rent office facilities under 10-year operating lease agreements (Note 7), with a company owned by relatives of the Company's Director and Chief Strategy Officer. The Company incurred rent expense of \$70 thousand and \$87 thousand to the related party during the three months ended March 31, 2024 and 2023, respectively. The amount owed to this related party at March 31, 2024 and December 31, 2023 was \$2 thousand and \$8 thousand, respectively, and are included in accounts payable in the accompanying consolidated balance sheet. As of March 2024, the Company terminated this lease.

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS.

The following discussion and analysis of our financial condition and results of operations, as well as other sections in this Quarterly Report on Form 10-Q, should be read together with the unaudited interim condensed financial statements and related notes included elsewhere in Item 1 of Part I of this Quarterly Report on Form 10-Q and with the audited consolidated financial statements and the related notes included in our Annual Report on Form 10-K for the fiscal year ended December 31, 2023, as filed with the Securities and Exchange Commission (the "SEC") on March 26, 2024.

CAUTIONARY NOTE REGARDING FORWARD-LOOKING STATEMENTS

This Quarterly Report on Form 10-Q contains "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended, or the Securities Act, and Section 21E of the Securities Exchange Act of 1934, as amended, or the Exchange Act. Forward-looking statements relate to, among others, our plans, objectives and expectations for our business, operations and financial performance and condition, and can be identified by terminology such as "may," "should," "expect," "intend," "plan," "anticipate," "believe," "estimate," "predict," "will," "could," "project," "target," "potential," "continue" and similar expressions that do not relate solely to historical matters. Forward-looking statements are based on management's beliefs and assumptions and on information currently available to management. Although we believe that the expectations reflected in forward-looking statements are reasonable, such statements involve known and unknown risks, uncertainties and other factors that may cause our actual results, performance, or achievements to be materially different from any future results, performance or achievements expressed or implied by forward-looking statements.

Forward-looking statements include, but are not limited to, statements about:

- anticipated trends, growth rates, and challenges in our business and in the markets in which we operate;
- our ability to further penetrate our existing customer base;
- our estimates regarding future revenues, capital requirements, general and administrative expenses, sales and marketing expenses, research and development expenses, and our need for or ability to obtain additional financing to fund our operations;
- our intent to continue investment of additional resources in our platform infrastructure;
- our expectations around our optimization efforts and investment in technology to expand the efficiency and capability of our platform, including with respect to our cost of revenues;
- our ability to interoperate with the EHR systems of our customers;
- our ability to attract and retain key personnel;
- developments and projections relating to our competitors and our industry, including competing dictation software providers, non-real time medical note generators, and real time AI medical note documentation services;
- the competition to attract and retain Medical Documentation Specialists ("MDS");
- our reliance on independent third parties (the "Vendors") who operate certain of our MDS operations centers;
- our expectations regarding regulatory requirements;
- our ability to protect and enforce our intellectual property protection and the scope and duration of such protection;
- the impact of current and future laws and regulations; and

- our expectation of the extension and renewal of a cloud computing contract.

We have based these forward-looking statements largely on our current expectations and projections about future events and trends that we believe may affect our financial condition, operating results, business strategy, short-term and long-term business operations and objectives, and financial needs. These forward-looking statements are subject to a number of risks, uncertainties, and assumptions, including those described in the section titled "Risk Factors" in our Annual Report on Form 10-K for the fiscal year ended December 31, 2023. Moreover, we operate in a very competitive and rapidly changing environment. New risks emerge from time to time. It is not possible for our management to predict all risks, nor can we assess the impact of all factors on our business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements we may make. In light of these risks, uncertainties, and assumptions, the future events and trends discussed in this Quarterly Report on Form 10-Q may not occur and actual results could differ materially and adversely from those anticipated or implied in the forward-looking statements.

You should not rely upon forward-looking statements as predictions of future events. The events and circumstances reflected in the forward-looking statements may not be achieved or occur. Although we believe that the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, performance, or achievements. We undertake no obligation to update any of these forward-looking statements for any reason after the date of this Quarterly Report on Form 10-Q or to conform these statements to actual results or revised expectations, except as required by law.

You should read this Quarterly Report on Form 10-Q and the documents that we reference herein with the understanding that our actual future results, performance, and events and circumstances may be materially different from what we expect.

Overview

Augmedix provides industry-leading, ambient AI medical documentation technology with ambient clinical intelligence that alleviates administrative burden and gives doctors more time to focus on patient care. Augmedix's products extract data from natural clinician-patient conversations and convert it in real time to medical notes, which are seamlessly transferred to the electronic health record ("EHR").

Clinicians access our applications through mobile devices such as smartphones. The ambient AI platform used by our applications incorporates speech-to-text ("STT") models, which are also known as Automatic Speech Recognition ("ASR") models, proprietary natural language processing ("NLP") models, large language models ("LLM(s)") and structured data sets to generate the note. Depending upon the product, the draft note is ready for clinician review promptly or sent to one of our Medical Documentation Specialists ("MDSs") for quality assurance and edits. Completed notes are uploaded via integration or manually into the patient's chart in the EHR system. The EHR system (e.g. Epic, Cerner, MEDITECH), is third-party software licensed by the healthcare clinic or system to manage patient charts.

Augmedix offers additional value beyond the medical note through its open ecosystem of digital health solutions, its ability to provide vital data during patient visits by delivering point-of-care notifications in real time, and its transformation of unstructured data into structured data from physician-patient interactions and direct upload into the health system's data lake. This data can then provide health systems insights into workflow efficiencies, clinical outcomes, reimbursement issues, and readmissions data.

Patient care in the United States is principally provided via ambulatory clinics, specialty care centers, hospitals, and telemedicine platforms. We serve all these care settings, including over 50 medical specialties. Roughly 85% of the physicians who subscribe to our service are employed directly by, or are affiliated with, a healthcare enterprise. The remaining 15% consists of group practices and individual practitioners.

During the three months ended March 31, 2024, we delivered approximately 70,000 notes to our customers each week. We estimate that our products save clinicians up to three hours each day, which is time that they can redeploy to see more patients or improve their work-life balance. We believe the principal return on investment ("ROI") benefits to healthcare enterprises from our products are increased productivity, optimized reimbursements, higher clinician satisfaction, and better patient care. An underlying reason for the reimbursement improvement is that our notes are comprehensive and often capture more of the services rendered during the patient encounter than when clinicians create the note themselves from memory.

Our technology vision is to enable clinicians to focus on their patients by relieving them of the administrative burden through our ambient AI documentation and data solutions. We will achieve this vision by automating as much of the medical note creation process as possible by combining artificial intelligence technologies, such as STT, NLP and LLMs, with structured data models. While the unstructured nature of a conversation between physician and patient creates challenges to generating a fully comprehensive and accurate note, we believe technical advances in AI and the incorporation of learnings from the tens of thousands of notes that we generate weekly will continue to improve upon the quality of our fully automated notes and result in improved operating efficiencies and a higher ROI for the clinician and health system.

Our automation approach is to meet clinicians where they are by offering a portfolio of products, some using just AI and others combining AI and human quality assurance. For some doctors, and for many patient encounters, a AI-generated note suffices. For complex patient encounters, having a MDS edit and review an AI-generated note is what we believe many clinicians prefer. We train our MDSs to be experts at using our technology tools to consistently and efficiently deliver high-quality, structured medical notes that need minimal clinician review. Based on the level of editing and review a clinician is comfortable in providing, our product portfolio can meet those varying clinician requirements.

Key metrics

We regularly review the following key metrics to measure our performance, identify trends affecting our business, formulate financial projections, make strategic business decisions, and assess working capital needs.

| | Three Months Ended March 31, | |
|---|------------------------------|----------|
| | 2024 | 2023 |
| Average clinicians in service | 1,862 | 1,371 |
| Average annual revenue per clinician | \$28,700 | \$27,800 |
| Dollar-based net revenue retention rate | 143 % | 136 % |

Average Clinicians in Service: We define a clinician in service as an individual doctor, nurse practitioner or other healthcare professional using our services. We average the month end number of clinicians in service for all months in the measurement period and the number of clinicians in service at the end of the month immediately preceding the measurement period. We believe growth in the average number of clinicians in service is a key indicator of the performance of our business as it demonstrates our ability to penetrate the market and grow our business. Most of our customer contracts contain minimum service levels that range from a low of 60 hours per month to a high of 220 hours per month, or they are a fixed monthly price. Higher hours per month equate to higher revenue per clinician. The average number of clinicians in service increased 36% to 1,862 in the three months ended March 31, 2024 from 1,371 in the three months ended March 31, 2023. At this time clinicians in service does not include clinicians using Augmedix Go.

Average Annual Revenue Per Clinician: Average revenue per clinician is determined as total revenue, excluding Data Services revenue, recognized during the period presented divided by the average number of clinicians in service during that same period. Using the number of clinicians in service at the end of each month, we derive an average number of clinicians in service for the periods presented. The average annual revenue per clinician will vary based upon minimum hours of service requested by clinicians, pricing, and our product mix. The average annual revenue per clinician increased 3% to \$28,700 in the three months ended March 31, 2024 from \$27,800 in the three months ended March 31, 2023.

Dollar-Based Net Revenue Retention: Dollar-based net revenue retention is determined as the revenue from Health Enterprises as of twelve months prior to such period end as compared to revenue from these same Health Enterprises as of the current period end, or current period revenue. We define a "Health Enterprise" as a company or network of doctors that has at least 50 clinicians currently employed or affiliated that could utilize our services. Current period revenue includes any expansion or new products and is net of contraction or churn over the trailing twelve months but excludes revenue from new Health Enterprises in the current period. We believe growth in dollar-based net revenue retention is a key indicator of the performance of our business as it demonstrates our ability to increase revenue across our existing customer base through expansion of users, products and price, as well as our ability to retain existing customers. Our annual dollar-based net revenue retention increased to 143% in the three months ended March 31, 2024 compared to 136% in the three months ended March 31, 2023. Growth from existing clients has historically represented a majority of our total revenue growth.

Components of Results of Operations

Revenues

Our revenues primarily consist of service fees we charge customers to subscribe to our medical documentation and clinical support products. We generate subscription fees pursuant to contracts that typically have initial terms of one year, automatically renew after the initial term, and are subject to a 30-day to 90-day cancellation notice after the initial one year term. Subscription revenue is driven primarily by the number of clinicians using our services, the minimum number of hours contracted per month, and the contracted monthly price. We typically invoice customers one to three months in advance for subscriptions to our services. For customers who consistently use more or less than their monthly contracted tier hours, we have the ability to adjust these clinicians to a higher or lower hourly tier after notification. For a select number of customers, we bill any additional hours utilized above their contracted tier in a given month, at a prescribed contractual price. We also perform upfront implementation services

which includes assessing the adequacy of clinician facility Wi-Fi capabilities, shipping devices and accessories to clinicians, testing, selecting and assigning MDSs, obtaining EHR credentials for the MDSs, and clinician orientation. Revenues associated with implementation efforts are deferred and recognized over a one to two year period.

Cost of Revenues and Gross Profit

Cost of Revenues. Our cost of revenues primarily consists of the compensation related costs of MDSs and their direct supervisors, clinician support, and technical support. Cost of revenues also consists of infrastructure costs to operate our SaaS-based platform such as hosting fees and fees paid to various third-party partners for access to their technology, including automatic speech recognition technology and large language models, plus hardware depreciation and costs of shipping for the devices and accessories we provide to our clinicians.

Gross Profit. Our gross profit is calculated by subtracting our cost of revenues from revenues. Gross margin is expressed as a percentage of total revenues. Our gross profit may fluctuate from period to period as revenues fluctuate and as a result of the mix of MDS centers from which service is provided, operational efficiencies, product mix, and changes to our technology expenses and customer support.

Our gross profit varies by MDS center. We plan to focus on and grow the operations of the MDS centers with the best quality and highest gross margin. We intend to continue to invest additional resources in our platform infrastructure. We will also continue to invest in technology innovation to reduce the level of effort required by MDSs and the number of MDSs needed to deliver our services. We expect these optimization efforts and our investment in technology to expand the efficiency and capability of our platform, enabling us to improve our gross margin over time. The level and timing of investment in these areas, plus the mix of MDS centers, and product mix, could affect our cost of revenues in the future.

General and Administrative Expenses

General and administrative expenses consist primarily of employee compensation costs for operations management, finance, accounting, information technology, compliance, legal and human resources personnel, board of director costs, and our business support team in Bangladesh, including salaries, benefits, bonuses, and share-based compensation. In addition, general and administrative expenses include non-personnel costs, such as facilities, legal, accounting, insurance premiums, and other professional fees, as well as other supporting corporate expenses not allocated to other departments. We expect our general and administrative expenses will increase in absolute dollars as our business grows, but we expect general and administrative expenses to decrease as a percent of revenues in the coming years.

Sales and Marketing Expenses

Sales and marketing expenses consist primarily of employee compensation costs related to sales and marketing, including salaries, benefits, bonuses, and share-based compensation, costs of general marketing activities and promotional activities, travel-related expenses, and allocated overhead. Sales and marketing expenses also include onboarding costs for new clinicians and costs for advertising and other marketing activities. Advertising is expensed as incurred. We expect our sales and marketing expenses will increase in absolute dollars as we expand our sales and marketing efforts and onboarding capacity.

Research and Development Expenses

Research and development expenses consist of costs for the design, development, testing, and enhancement of our products and services and are generally expensed as incurred. These costs consist primarily of personnel costs, including salaries, benefits, bonuses, and share-based compensation for our development personnel. Research and development expenses also include direct MDS training costs, product management, third-party partner fees, and third-party consulting fees. We expect our research and development expenses will increase in absolute dollars as our business grows, but as a percent of revenues, research and development expenses are expected to decrease over time.

Other Income (Expense)

Other income (expense) includes interest expense and interest income. Interest expense consists of the interest incurred on our debt obligations, including non-cash interest expense associated with the amortization of debt discounts. Interest income includes interest income earned on our cash and cash equivalent balances held in interest-bearing savings accounts and money market funds. Additionally, other income (expense) includes and other category which consists of Bangladesh government grant income, foreign currency gains and losses due to exchange rate fluctuations on transactions denominated in a currency other than our functional currency, gains or losses on disposals of property and equipment, and losses on the extinguishment of our previous debt facilities.

Comparison for the three months ended March 31, 2024 and 2023:

The following table summarizes the results of our operations for the periods presented:

| (Dollars in thousands) | Three Months Ended March 31, | | \$ Change | % Change |
|------------------------------------|---------------------------------|-----------|-----------|----------|
| | 2024 | 2023 | | |
| Revenues | \$ 13,471 | \$ 9,628 | \$ 3,843 | 40 % |
| Cost of revenues | \$ 7,130 | \$ 5,242 | \$ 1,888 | 36 % |
| Gross profit | 6,341 | 4,386 | \$ 1,955 | 45 % |
| Operating expenses: | | | | |
| General and administrative | 5,347 | 4,207 | 1,140 | 27 % |
| Sales and marketing | 3,563 | 2,563 | 1,000 | 39 % |
| Research and development | 3,833 | 2,710 | 1,123 | 41 % |
| Total operating expenses | 12,743 | 9,480 | 3,263 | 34 % |
| Loss from operations | (6,402) | (5,094) | (1,308) | 26 % |
| Other income (expenses): | | | | |
| Interest expense | (616) | (408) | (208) | 51 % |
| Interest income | 503 | 162 | 341 | 210 % |
| Other | (64) | 134 | (198) | (148) % |
| Total other income (expenses), net | (177) | (112) | (65) | 58 % |
| Net loss before income taxes | (6,579) | (5,206) | (1,373) | 26 % |
| Income tax expense (benefit) | (80) | 33 | (113) | (342) % |
| Net loss | \$(6,499) | \$(5,239) | \$(1,260) | 24 % |

Revenues

Revenues increased \$3.8 million to \$13.5 million during the three months ended March 31, 2024, as compared to \$9.6 million during three months ended March 31, 2023. The increase was primarily attributable to a 36% increase in the average number of clinicians in service in addition to a 3% increase in ARPU. The increase in clinicians in service was driven predominantly by our existing Health Enterprises adding physicians. Dollar-based net revenue retention was 143% in the three months ended March 31, 2024. The increase in revenue was also attributable to growth from new physician practice groups and growth of our Notes business.

The introduction of Augmedix Go in late 2023, and Augmedix Go Assist in April 2024, added new revenue models to our suite of products. Augmedix Go and Augmedix Go Assist are offered to our customers at a lower fixed subscription fee compared to Augmedix Live. Unlike Augmedix Live, Augmedix Go does not require human intervention to produce the medical note, and therefore has lower costs of revenue.

Augmedix Go Assist also has much lower human intervention than Augmedix Live due to its use of our full technology stack, so it also has a lower cost of revenue than Augmedix Live. As we sell more of Augmedix Go and Augmedix Go Assist, or a portion of our existing customers convert from Augmedix Live to Go or Go Assist, we would expect our revenue growth rates to be constrained, but our gross profit growth rates and gross margin to expand. Augmedix Go and Augmedix Go Assist revenue was immaterial in the first quarter of 2024. At the same time, we have observed a slow-down in purchasing commitments by some providers as they evaluate the many AI offerings currently available. Compared to the year over year revenue growth rates we experienced in 2023, we would expect our revenue growth rates to be lower in 2024, but expect Augmedix Go and Augmedix Go Assist to ultimately result in robust revenue growth in future periods that is generated from products with inherently higher gross margins than our established Live product.

Cost of Revenues and Gross Margin

Cost of revenues increased \$1.9 million to \$7.1 million during the three months ended March 31, 2024, as compared to \$5.2 million during the three months ended March 31, 2023. The increase was primarily attributable to the \$1.7 million increase in MDS costs to support the growth in clinicians in service. Additionally, cloud hosting costs and depreciation from hardware grew \$0.2 million as we have utilized more Automatic Speech Recognition (“ASR”), consumed more cloud hosting as our clinician count increased, and purchased more devices. As a result of operating efficiencies in our MDS operations, cloud hosting, and customer support, our gross margin was 47.1% during the three months ended March 31, 2024, as compared to 45.6% during the three months ended March 31, 2023.

General and Administrative Expenses

General and administrative expenses increased \$1.1 million to \$5.3 million during the three months ended March 31, 2024, as compared to \$4.2 million during the three months ended March 31, 2023. The increase was attributable to a \$0.6 million increase in higher salary and salary-related costs both from current employees and from growth in headcount. In addition, there was a \$0.1 million increase of facilities costs due to increased rent costs from the expansion into new office space in Bangladesh. The remaining \$0.4 million increase is due to higher recruiting costs, contractor labor, travel, and reserve for uncollected receivables.

Sales and Marketing Expenses

Sales and marketing expenses increased \$1.0 million to \$3.6 million during the three months ended March 31, 2024, as compared to \$2.6 million during the three months ended March 31, 2023. As planned during the November equity raise, the Company invested in a larger Sales and Marketing organization. Consequently \$0.7 million was attributable to added headcount and salary raises of the Customer Success, Sales, and Marketing teams. Lastly there was \$0.3 million increase driven from more travel, advertising, and additional spend on an outside marketing agency.

Research and Development Expenses

Research and development expenses increased \$1.1 million to \$3.8 million during the three months ended March 31, 2024, as compared to \$2.7 million during the three months ended March 31, 2023. This increase was mainly due to our additional investment in engineering and product headcount following our November 2023 equity raise.

Other Income (Expenses)

Our interest expense increased \$0.2 million to \$0.6 million during the three months ended March 31, 2024, compared to \$0.4 million during the three months ended March 31, 2023. The increase was attributable to a higher interest rate on our debt due to the higher Federal Funds rate combined with an increase in our total debt outstanding. Our interest income increased by \$0.3 million to \$0.5 million during the three months ended March 31, 2024 compared to \$0.2 million during the three months ended March 31, 2023, due to higher cash and money market fund balances following the equity raises in April and November of 2023 and higher market interest rates.

The other category in Other income (expense) decreased \$0.2 million to an expense of \$0.1 million in the three months ended March 31, 2024 compared to \$0.1 million of income during the three months ended March 31, 2023. The decrease was primarily due to a \$0.1 million expense from a write off the lease hold

improvements from the building in Bangladesh that the Company no longer occupies and a \$0.1 million incentive payment received by the Company from the Bangladesh Government for investments made in Bangladesh in the three months ended March 31, 2023.

Liquidity and Capital Resources

The Company has historically funded its operations primarily by debt and equity financings, and revenue generated from our customers.

As of March 31, 2024, we had cash and cash equivalents of \$37.3 million. As described in Note 1 of our unaudited interim condensed consolidated financial statements, we have incurred recurring losses and negative cash flows from operations since inception and have an accumulated deficit at March 31, 2024 of \$151.5 million. We have relied on debt and equity financing to fund operations to date and we expect losses and negative cash flows to continue, primarily as a result of continued research, development and marketing efforts. We believe our cash balance will provide sufficient resources to meet working capital needs for over twelve months from the filing date of the Form 10-Q for the three months ended March 31, 2024. Over the longer term, if we do not generate sufficient revenue from new and existing products, additional debt or equity financing may be required along with a reduction in expenditures.

The following table summarizes our sources and uses of cash for each of the periods presented:

| <i>(in thousands)</i> | Three Months Ended March 31, | |
|---|------------------------------|------------|
| | 2024 | 2023 |
| Cash (used in) provided by: | | |
| Operating activities | \$ (8,236) | \$ (6,221) |
| Investing activities | (542) | (173) |
| Financing activities | 59 | 5,085 |
| Effects of exchange rate changes on cash and restricted cash | 12 | (40) |
| Net increase (decrease) in cash, cash equivalents and restricted cash | \$ (8,707) | \$ (1,349) |

Operating Activities

Cash used in operating activities was \$8.2 million and \$6.2 million for the three months ended March 31, 2024 and 2023, respectively. Cash used in operating activities during the three months ended March 31, 2024 principally resulted from our net loss of \$6.5 million, which includes non-cash charges of \$1.8 million, and a decrease in cash caused by a net decrease in our operating assets and liabilities. The decrease in net operating assets and liabilities was principally driven by the payment of our annual bonus plan of approximately \$3 million, that is typically paid in the first quarter of the Company's fiscal year.

Cash used in operating activities during the three months ended March 31, 2023 principally resulted from our net loss of \$5.2 million, which includes non-cash charges of \$1.1 million, and decreases in working capital of \$2.2 million.

Investing Activities

Cash used in investing activities was \$0.5 million and \$0.2 million for the three months ended March 31, 2024 and 2023, respectively. Cash used in investing activities resulted from capital expenditures of property and equipment for both periods presented.

Financing Activities

Cash provided by financing activities during the three months ended March 31, 2024 of \$0.1 million represented cash proceeds from the exercise of stock options.

Cash provided by financing activities during the three months ended March 31, 2023 of \$5.1 million principally resulted from \$5.0 million of debt proceeds and \$0.1 million in cash proceeds from the exercise of stock options.

Contractual Obligations and Commitments

The following summarizes our significant contractual obligations as of March 31, 2024:

| <i>(in thousands)</i> | Payments due by period | | | | |
|---------------------------------------|------------------------|---------------------|-----------|-----------|----------------------|
| | Total | Less than 1 year | 1-3 years | 4-5 years | More than 5 years |
| Cloud computing contract obligation | 1,200 | 1,200 | — | — | — |
| Debt obligations (excluding interest) | 21,225 | 5,000 | 16,225 | — | — |
| Operating lease obligations | 6,153 | 1,138 | 4,514 | 501 | — |
| Total | \$ 28,578 | \$ 7,338 | \$ 20,739 | \$ 501 | \$ — |

In June 2021, the Company entered into a non-cancelable three-year contract to obtain cloud computing services. The minimum contractual spend over the three-year term is \$1.8 million. As of March 31, 2024, the Company has spent approximately \$0.7 million against this contract. The Company expects to execute an extension of this contractual arrangement for an additional five years and that any remaining unused commitment as of June 30, 2024, under the original contract, will be included in the new contractual arrangement.

Off-Balance Sheet Arrangements

As of March 31, 2024, we did not have any relationships with unconsolidated entities or financial partnerships, such as entities often referred to as structured finance or variable interest entities, which would have been established for the purpose of facilitating off-balance sheet arrangements or other contractually narrow or limited purposes.

Critical Accounting Policies and Estimates

Other than as described under Note 2 to our unaudited interim condensed consolidated financial statements, the Critical Accounting Policies and Significant Judgments and Estimates included in our Form 10-K for the year ended December 31, 2023, filed with the SEC on March 26, 2024, have not materially changed.

JOBS Act Accounting Election

We are an emerging growth company, as defined in the JOBS Act. Under the JOBS Act, emerging growth companies can delay adopting new or revised accounting standards issued subsequent to the enactment of the JOBS Act until such time as those standards apply to private companies. We have elected to use this extended transition period for complying with new or revised accounting standards that have different effective dates for public and private companies until the earlier of the date that we (i) are no longer an emerging growth company or (ii) affirmatively and irrevocably opt out of the extended transition period provided in the JOBS Act. We have elected to early adopt certain new accounting standards, as described in Note 2 of our consolidated financial statements. As a result, these financial statements may not be comparable to companies that comply with the new or revised accounting pronouncements as of public company effective dates.

Recently Issued Accounting Pronouncements

A description of recently issued accounting pronouncements that may potentially impact our financial position and results of operations is disclosed in Note 2 to our unaudited financial statements appearing elsewhere in this Quarterly Report.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK.

We are a smaller reporting company as defined by Rule 12b-2 of the Exchange Act and are not required to provide the information required under this item .

ITEM 4. CONTROLS AND PROCEDURES.

Management's Evaluation of our Disclosure Controls and Procedures

Disclosure controls and procedures are controls and other procedures that are designed to ensure that information required to be disclosed in our reports filed or submitted under the Exchange Act is recorded, processed, summarized, and reported within the time periods specified in the SEC's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed in company reports filed or submitted under the Exchange Act is accumulated and communicated to management, including our Chief Executive Officer and Chief Financial Officer, to allow timely decisions regarding required disclosure.

We do not expect that our disclosure controls and procedures will prevent all errors and all instances of fraud. Disclosure controls and procedures, no matter how well conceived and operated, can provide only reasonable assurance of achieving the desired control objectives. Further, the design of disclosure controls and procedures must reflect the fact that there are resource constraints, and the benefits must be considered relative to their costs. The design of disclosure controls and procedures also is based partly on certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions.

As of March 31, 2024, as required by Rules 13a-15 and 15d-15 under the Exchange Act, our Chief Executive Officer and Chief Financial Officer carried out an evaluation of the effectiveness of the design and operation of our disclosure controls and procedures. Based upon their evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act) were not effective at the reasonable assurance level as of such date, due to the material weakness in our internal control over technical accounting analyses, and the regular review and application of accounting policies, as the Company grew and its operations changed. Notwithstanding the identified material weakness, management has concluded that the consolidated financial statements included in this Form 10-Q present fairly, in all material respects, the Company's financial position, results of operations, and cash flows for the periods disclosed in accordance with GAAP.

Remediation Efforts to Address the Material Weakness

A material weakness in our internal control over the application of accounting policies was identified as of September 30, 2022. A material weakness is a deficiency, or a combination of deficiencies, in internal control over financial reporting, such that there is a reasonable possibility that a material misstatement of our consolidated financial statements will not be prevented or detected on a timely basis. The material weakness identified was a lack of sufficient resources in our finance function to meet our financial reporting requirements. This material weakness resulted in insufficient management review of accounting policies as our company grew. Management continues to review and make necessary changes to the overall design of our internal control environment, including implementing additional internal controls over the annual review of all relevant accounting policies, particularly in areas where our operations have changed. To address this material weakness we added additional resources during the year ended December 31, 2023, including engaging a third-party technical accounting expert to assist the Company in applying Generally Accepted Accounting Principles to the Company's transactions. The Company is additionally modifying its management review controls over significant and unusual transactions and is working to enhance its documentation around accounting policy determinations. The material weakness will not be considered remediated until the applicable remedial controls operate for a sufficient period of time and management has concluded, through testing, that these controls are designed and operating effectively. Although we plan to complete this remediation process as quickly as possible, we cannot estimate at this time how long it will take.

Changes in Internal Control over Financial Reporting

During the quarter ended March 31, 2024, there have been no changes in our internal control over financial reporting as such term is defined in Rule 13a-15(f) and 15(d)-15(f) promulgated under the

Exchange Act, that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

PART II - OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS.

We are not a party to any material pending legal proceedings. From time to time, we may become involved in lawsuits and legal proceedings that arise in the ordinary course of business.

ITEM 1A. RISK FACTORS.

In addition to the other information set forth in this Quarterly Report on Form 10-Q, you should carefully consider the factors discussed in Part I, Item 1A "Risk Factors" of our Annual Report on Form 10-K for the fiscal year ended December 31, 2023, filed with the SEC on March 26, 2024. There have been no material changes in reported risk factors from the information reported in our Annual Report on Form 10-K for the fiscal year ended December 31, 2023.

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS.

None.

ITEM 3. DEFAULTS UPON SENIOR SECURITIES.

Not applicable.

ITEM 4. MINE SAFETY DISCLOSURES.

Not applicable.

ITEM 5. OTHER INFORMATION.

During the three months ended March 31, 2024, none of our directors or executive officers adopted, modified or terminated any contract, instruction or written plan for the purchase or sale of our securities that was intended to satisfy the affirmative defense conditions of Rule 10b5-1(c) or any "non-Rule 10b5-1 trading arrangement" as defined in Item 408(c) of Regulation S-K.

ITEM 6. EXHIBITS.

The following is a list of exhibits filed as part of this Quarterly Report on Form 10-Q. Where so indicated, exhibits that were previously filed are incorporated by reference. For exhibits incorporated by reference, the location of the exhibit in the previous filing is indicated.

| Exhibit Number | Description |
|-----------------------|--|
| 2.1 | Agreement and Plan of Merger and Reorganization among Malo Holdings Corporation, a Delaware corporation, Augst Acquisition Corp, a Delaware corporation, and Augmedix, Inc., a Delaware corporation (incorporated by reference to Exhibit 2.1 to the Current Report on Form 8-K filed with the SEC on October 9, 2020). |
| 3.1 | Restated certificate of incorporation, filed with the Secretary of State of the State of Delaware on October 5, 2020 (incorporated by reference to Exhibit 3.2 to the Current Report on Form 8-K filed with the SEC on October 9, 2020) |
| 3.2 | Restated Bylaws (incorporated by reference to Exhibit 3.3 to the Current Report on Form 8-K filed with the SEC on October 9, 2020) |
| 10.1 | Sixth Omnibus Amendment, entered into on January 5, 2024, by and among Augmedix Operating Corp, f/k/a Augmedix, Inc., Dignity Health, Dignity Health Medical Foundation, and Pacific Central Coast Health Partners (incorporated by reference to Exhibit 10.1 to the Current Report on Form 8-K filed with the SEC on January 9, 2024) |
| 10.2 | Seventh Omnibus Amendment, entered into on April 9, 2024, by and among Augmedix Operating Corp., f/k/a Augmedix, Inc., Dignity Health, Dignity Health Medical Foundation, and Pacific Central Coast Health Centers (incorporated by reference to Exhibit 10.1 to the Current Report on Form 8-K filed with the SEC on April 15, 2024) |
| 10.3* | Tenth Amendment to the Master Service Agreement by and between Augmedix Operating Corp., f/k/a Augmedix, Inc., and Sutter Health, dated April 15, 2024 (incorporated by reference to Exhibit 10.1 to the Current Report on Form 8-K filed with the SEC on April 18, 2024) |
| 10.4* | Amendment 1 to Statement of Work No. 3, dated April 15, 2024, by and between Augmedix Operating Corp., f/k/a Augmedix, Inc. and Sutter Health (incorporated by reference to Exhibit 10.2 to the Current Report on Form 8-K filed with the SEC on April 18, 2024) |
| 31.1+ | Certification of Chief Executive Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. |
| 31.2+ | Certification of Chief Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002. |
| 32.1# | Certification of Chief Executive Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. |
| 32.2# | Certification of Chief Financial Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002. |
| 101.INS | Inline XBRL Instance Document. |
| 101.SCH | Inline XBRL Taxonomy Extension Schema Document. |
| 101.CAL | Inline XBRL Taxonomy Extension Calculation Linkbase Document. |
| 101.DEF | Inline XBRL Taxonomy Extension Definition Linkbase Document. |
| 101.LAB | Inline XBRL Taxonomy Extension Label Linkbase Document. |
| 101.PRE | Inline XBRL Taxonomy Extension Presentation Linkbase Document. |
| 104 | Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101). |

This certification is being furnished solely to accompany this Quarterly Report on Form 10-Q pursuant to 18 U.S.C Section 1350 and is not being filed for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liability of that section, nor shall it be deemed incorporated by reference into any filing of the registrant under the Securities Act of 1933,

as amended, or the Securities Exchange Act of 1934, as amended, whether made before or after the date hereof, regardless of any general incorporation language in such filing.

+ Filed herewith.

* Portions of this exhibit (indicated by asterisks) have been omitted in accordance with the rules of the SEC.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

AUGMEDIX, INC.
(Registrant)

Date: May 13, 2024

By: /s/ Emmanuel Krakaris
Name: Emmanuel Krakaris
Title: President, Chief Executive Officer and Secretary
(Principal Executive Officer)

Date: May 13, 2024

By: /s/ Paul Ginocchio
Name: Paul Ginocchio
Title: Chief Financial Officer
(Principal Accounting and Financial Officer)

**CERTIFICATION PURSUANT TO
RULES 13a-14(a) AND 15d-14(a) UNDER THE SECURITIES EXCHANGE ACT OF 1934,
AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002**

I, Emmanuel Krakaris, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Augmedix, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's Board of Directors (or persons performing the equivalent functions):
 - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 13, 2024

By: /s/ Emmanuel Krakaris

Emmanuel Krakaris
President, Chief Executive Officer and
Secretary (Principal Executive Officer)

**CERTIFICATION PURSUANT TO
RULES 13a-14(a) AND 15d-14(a) UNDER THE SECURITIES EXCHANGE ACT OF 1934,
AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002**

I, Paul Ginocchio, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Augmedix, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's Board of Directors (or persons performing the equivalent functions):
 - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 13, 2024

By: /s/ Paul Ginocchio

Paul Ginocchio
Chief Financial Officer
(Principal Financial Officer and
Principal Accounting Officer)

**CERTIFICATION PURSUANT TO
18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report of Augmedix, Inc. (the "Company") on Form 10-Q for the period ended March 31, 2024 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I certify, pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) The Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company for the periods presented therein.

Date: May 13, 2024

By: /s/ Emmanuel Krakaris

Emmanuel Krakaris
President, Chief Executive Officer and
Secretary (Principal Executive Officer)

**CERTIFICATION PURSUANT TO
18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report of Augmedix, Inc. (the "Company") on Form 10-Q for the period ended March 31, 2024 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I certify, pursuant to 18 U.S.C. § 1350, as adopted pursuant to § 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) The Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company for the periods presented therein.

Date: May 13, 2024

By: /s/ Paul Ginocchio
Paul Ginocchio
Chief Financial Officer
(Principal Financial Officer and
Principal Accounting Officer)